RESOLUTION

WHEREAS, public transit is a public good and the lifeblood of a world class city. It is a crucial service that supports the most vulnerable among us and allows our city to thrive. The residents of Chicago deserve to have a reliable and functioning public transportation system.

WHEREAS, riders rely upon the Chicago Transit Authority (CTA) to access their work and crucial services. The unreliability and reduction of transit service has disrupted Chicagoans' lives, work, and access to opportunities, and has negatively impacted the city economically; and

WHEREAS, scheduled CTA service has been reduced system-wide by 22% on rail and 7% on bus compared to 2019 schedules—service has been reduced by 32.2% on the Yellow Line, 25.7% on the Red Line, 29.8% on the Brown Line, 25.7% on the Orange Line, 19.5% on the Green Line, 18.5% on the Purple Line, 18.4% on the Blue Line, and 9% on the Pink Line since 2020; and

WHEREAS, at the February 2024 meeting of the City Council Committee on Transportation and Public Way, CTA President Dorval Carter stated that rail service would begin to increase in April 2024. However, in early April the CTA released new rail schedules that further cut service 3% compared to Fall 2023, and 22% compared to 2019—with Yellow Line service reduced by 24.6%, Orange Line service by 9.5%, Green Line service by 8.1%, Purple Line service by 7%, Red Line service by 5.7%, and Pink Line service by 4.3%, compared to Fall 2023 schedules; and

WHEREAS, even with reduced schedules, the CTA only managed to deliver 60-80% of scheduled service on many lines in 2022 and 2023, and schedule cuts have not been communicated to riders in a transparent and straightforward manner, or sometimes at all; and

WHEREAS, President Carter has denied CTA service has been cut despite CTA-published schedules showing increasingly less service is scheduled to run; and

WHEREAS, President Carter has stated the CTA was "ahead of target on [their] goal" for hiring even while both numbers of bus drivers and Rapid Transit Operators were trending downward due to attrition. The number of rail operating employees is down 157 employees since 2019 and continued to decline from February 2022 to February 2024; and

WHEREAS, President Carter acknowledged at his City Council appearance in 2022 that the CTA needed to hire 200 rail operators, yet still has not presented a full plan on how to do so. As of March 2024, Rail Transit Operator hiring for this year was still net negative and attrition consistently outpaced CTA hiring; and

WHEREAS, President Carter has consistently dismissed the CTA's challenges as national challenges, even as peer agencies return to pre-pandemic staffing levels and schedules—for example, Washington D.C. restored most of its rail and bus lines to pre-pandemic levels and

even increased service on some lines, while New York City has increased service on seven of its lines. Moreover, national transit experts have been quoted in the media saying the CTA is alone in its inability to return to pre-pandemic staffing levels; and

WHEREAS, numerous CTA employees have testified publicly to poor working conditions including concerns for safety and lack of bathroom access along bus routes; and

WHEREAS, according to a 2023 satisfaction survey distributed by the CTA, 51% of riders are not satisfied with their level of personal safety on the train. In 2022, the CTA spent \$71 million on a contract to hire 300 security officers, as well as \$30.9 million on a separate contract for 100 unarmed guards and 50 canines per day, yet in 2022 crime increased on the CTA by 23%; and

WHEREAS, President Carter dismissed multiple requested appearances before City Council in 2022, leading City Council to pass a resolution requiring him to appear at quarterly hearings; and

WHEREAS, of the leaders of the seven largest transit agencies in the US, President Carter is one of only two agency leads who do not have a written contract or formal performance review procedures; and

WHEREAS, despite thousands of rider complaints about reliability, cleanliness, and safety, multiple calls for CTA improvement by City Council, and multiple news outlets frequently reporting about the CTA's struggles, President Carter received at least two salary increases per year since 2018 — a more than 60% increase over the eight years of his tenure to a current annual salary of \$376,060; and

WHEREAS, Illinois Governor JB Pritzker has said that the CTA is in need of "new leadership" and has expressed concerns that the CTA has not yet presented state leadership with plans for the forthcoming transit fiscal cliff; and

WHEREAS, the CTA needs a president who is well prepared to face the challenges of an impending fiscal cliff, and to champion expanding public transit as the ultimate solution to the challenges Chicago faces in transportation connectivity, traffic, pedestrian safety, and climate change; now, therefore,

BE IT RESOLVED, that we, the City Council of the City of Chicago, assembled here on this 22nd day of May, 2024, do hereby call upon Dorval Carter to resign his position as President of the Chicago Transit Authority; and

BE IT FURTHER RESOLVED, that, absent such a resignation, we, the City Council of the City of Chicago, call upon Mayor Brandon Johnson and Governor JB Pritzker to name a new CTA President and publicly call upon the CTA Board to appoint them, per the formal process.

The following legislation is being introduced by Alderperson Andre Vasquez, Ward 40 regarding naming a new President of the Chicago Transit Authority co-sponsored by: Alderperson Ward 1 person Ward 15 Alderperson Ward 2 Alderperson Ward 16 Alderperson Ward 17 Alderperson Ward 3 Alderperson Ward 4 Alderperson Ward 18 Alderperson Ward 5 Alderperson Ward 19 Alderperson Ward 6 derperson Ward 20 Alderperson Ward 7 Alderperson Ward 21 Alderperson Ward 8 Alderperson Ward 22 Alderperson, Ward 9 Alderperson Ward 23 Alderperson Ward 10 Alderperson Ward 24 Ward 11 Alderperson Ward 25 Alderperson Ward 12 Alderperson Ward 26 Ward 13 Alderperson Alderperson Ward 27

Alderperson Ward 28

Alderberson Ward 14

The following legislation is being introduced by Alderperson Andre Vasquez, Ward 40 regarding naming a new President of the Chicago Transit Authority co-sponsored by:

Alderperson Ward 29	Alderperson Ward 43
tufn 1	
Alderperson Ward 30	Alderperson Ward 44
x /2200	x forms bulian
Alderperson Ward 31	Alderperson Ward 45
Soft Wagnerel	× / / / / / / / / / / / / / / / / / / /
Alderperson Ward 32	Alderperson Ward 46
1880 Con (39)	** Must Dis
Alderperson Ward 33	Alderperson Ward 47
(33)	x flu 48h
Alderperson Ward 34	Alderperson Ward 48
Carl Range For	* Whodden
Alderperson Ward \$5	Alderperson/ Ward 49
	XX VIII Jel 80
Alderperson Ward 36	Alderperson Ward 50
Alderperson Ward 37	Mayor Johnson
Alderperson Ward 38	Clerk Valencia
Alderperson Ward 39	
01/50	
Alderperson Ward 40	
- 41	
Alderperson Ward 41	
Wald 41 42	
Aldernerson Ward 42	
Aidernerson Ward A.	